

Authorized Retailer Terms & Conditions

To protect and promote our brand and reputation for providing high-quality products, Jarrow Formulas, Inc. with corporate offices located at 1824 S. Robertson Blvd, Los Angeles, California 90035 (“Jarrow Formulas”) has established these Authorized Retailer Terms & Conditions (the “Terms”), effective immediately, which apply to authorized retailers of Jarrow Formulas products (the “Products”). By purchasing from Jarrow Formulas for retail sale, you (“Retailer”) agree to adhere to the following terms. Please read these Terms carefully.

1. **Purchase Orders.** Orders for Products made by Retailer shall be handled pursuant to the then-current product order, shipment, and return procedures, which may be amended by Jarrow Formulas at any time in its sole and absolute discretion. Jarrow Formulas reserves the right to reject any orders, in whole or in part, for any reason. Any additional or different terms proposed by Retailer (including, without limitation, any terms contained in any document incorporated by reference into a purchase order) are rejected and will be deemed a material alteration hereof, unless expressly agreed to in writing by Jarrow Formulas. Furthermore, Jarrow Formulas will not be bound by any "disclaimers", “click wrap” or "click to approve" terms or conditions now or hereafter contained in any website used by Retailer in connection with the Products or any sale thereof.

2. **Manner of Sale.** Retailer shall sell the Products only as set forth herein. Sales in violation of the Terms are strictly prohibited and may result in Jarrow Formulas’ immediate termination of Retailer’s account, in addition to other remedies. Specifically, and without limitation, Products sold to unauthorized persons, unauthorized retailers or through unauthorized channels, including unauthorized websites, shall not be eligible for certain promotions, services, and benefits, including, unless prohibited by law, coverage under Jarrow Formulas’ Product warranties and guarantees. Furthermore, to the extent allowed by law and without limitation to any other disclaimer, Jarrow Formulas expressly disclaims any and all warranties and conditions to unauthorized Products; Products which are sold via unauthorized channels including Retailers; and Products which are sold not in compliance with Jarrow Formulas’ quality control program or policies. Sales to or via Amazon.com and/or Third-Party Marketplaces in violation of this Agreement will render Retailer as an unauthorized Retailer, thereby voiding all Product warranties as well as Jarrow Formulas’ product return policies.
 - (a) Retailer shall sell Products solely to end users of the Products. Retailer shall not sell to anyone a quantity of the Products greater than that generally purchased by an individual for personal use.
 - (b) Retailer shall not sell, ship, or invoice Products to customers outside of the United States or to anyone Retailer knows or has reason to know intends to ship the Products outside of the United States without the prior written consent of Jarrow Formulas.
 - (c) Retailer is permitted to market for sale or sell the Products through websites owned or operated by Retailer; provided however, that such websites identify Retailer’s full legal name, mailing address, telephone number and email address. Jarrow Formulas in its sole discretion, may revoke Retailer’s authorization to sell the Products on such websites at any time, and Retailer shall cease marketing for sale and/or selling the Products on such website immediately upon notice of such revocation. Retailer shall not sell the Products on or through any other website, including any third-party marketplace website including but not limited to Amazon, Walmart, eBay, Rakuten, Etsy, Zulily, Wish, Gmarket, Tmall, Coupang, Mercado Libre, Lazada, Zalando, 11street, or Sears Marketplace, without the prior written consent of Jarrow Formulas which is granted solely by

Jarrow Formulas in its discretion. No Jarrow Formulas employee or agent can authorize online sales through oral statements, other written agreement, or by any other means.

- (d) Retailer shall comply with any and all applicable laws, rules, regulations and policies related to the advertising, sale and marketing of the Products.

3. **Product Care & Quality Controls.** Retailer shall care for the Products as set forth herein.

- (a) **Product Inspection.** Retailer shall inspect the Products upon receipt and during storage for damage, defects, broken seals, evidence of tampering or other nonconformance (collectively, “Defects”). Retailer shall also inspect its inventory regularly for expired or soon-to-be expired Products and shall remove those Products from its inventory. Retailer shall not sell any Products that are expired. If any Defects are identified, Retailer must not offer the Product for sale and must promptly report the Defects to Jarrow Formulas.
- (b) **Product Storage and Handling.** Retailer shall exercise due care in storing and handling the Products, store the Products in a cool, dry place, away from direct sunlight, extreme heat, and dampness, and in accordance with any additional storage guidelines specified by Jarrow Formulas from time to time. Some products may require special care, such as storing in cold storage and shipping with cold packs to preserve the quality of the product. It is expected that all products will be handled in accordance with Jarrow Formula’s recommended storage and shipping processes to ensure the best customer experience.
- (c) **Recalls and Consumer Safety.** To ensure the safety and well-being of the end-users of the Products, Retailer shall cooperate with Jarrow Formulas with respect to any Product recall or other consumer safety information dissemination effort.
- (d) **Alterations & Bundling Prohibited.** Retailer shall sell Products in their original packaging, with all seals intact. Retailer shall not sell or label the Products as “used”, “open box” or any other similar descriptors. Relabeling, repackaging (including the separation of bundled products or the bundling of products), misbranding, adulterating, and other alterations are not permitted. Retailer shall not tamper with, deface, or otherwise alter any batch code, barcode or other identifying information on Products or packaging. Retailer shall not remove or destroy any copyright notices, trademarks or other proprietary markings on the Products, documentation, or other materials related to the Products. Removing, translating, or modifying the contents of any label or literature accompanying the Products is prohibited. Retailer shall not advertise, market, display, or demonstrate non-Jarrow Formulas products together with the Products in a manner that would create the impression that the non-Jarrow Formulas products are made by, endorsed by, or associated with Jarrow Formulas.
- (e) **Customer Service & Product Representations.** Retailer and Retailer’s sales personnel shall familiarize themselves with the features of all Products marketed for sale and must obtain sufficient Product knowledge to advise end-user customers on the selection and safe use of the Products, as well as any applicable warranty or return policy. Retailer must make itself available to respond to customer questions and concerns both before and after sale of the Products and should endeavor to respond to customer inquiries promptly. Retailer and Retailer’s agents must represent the Products in a professional manner and refrain from any conduct that is or could be detrimental to the reputation of Jarrow Formulas. Retailer agrees to cooperate fully with Jarrow Formulas in any investigation or evaluation of such matters.

4. **Intellectual Property.** Jarrow Formulas owns all proprietary rights in and to the Jarrow Formulas brand, name, logo, trademarks, service marks, trade dress, copyrights, and other intellectual property related to the Products (the "IP"). Retailer is granted a limited, non-exclusive, non-transferable, revocable license to use the IP solely for purposes of marketing and selling the Products as set forth herein. This license will cease upon termination of Retailer's status as an Authorized Retailer. Jarrow Formulas reserves the right to review and approve, in its sole discretion, Retailer's use or intended use of the IP at any time, without limitation. All goodwill arising from Retailer's use of the IP shall inure solely to the benefit of Jarrow Formulas.
5. **Termination.** If Retailer violates any of the Terms, Jarrow Formulas reserves the right to terminate the Terms immediately in addition to all other available remedies. Upon termination, Retailer will immediately lose its status as an Authorized Retailer and shall immediately cease (i) selling the Products; (ii) acting in any manner that may reasonably give the impression that Retailer is an Authorized Retailer or has any affiliation with Jarrow Formulas; and (iii) using any IP.
6. **Availability of Injunctive Relief.** Notwithstanding anything to the contrary herein, if there is a breach or threatened breach the Terms, it is agreed and understood that Jarrow Formulas will have no adequate remedy in money or other damages at law. Accordingly, Jarrow Formulas shall be entitled to injunctive relief and other equitable remedies; provided, however, no specification in the Terms of any particular remedy shall be construed as a waiver or prohibition of any other remedies in the event of a breach or threatened breach of the Terms. No failure, refusal, neglect, delay, waiver, forbearance, or omission by Jarrow Formulas to exercise any right(s) herein shall constitute a waiver of any provision herein.
7. **Miscellaneous.** Jarrow Formulas reserves the right to update, amend, or modify the Terms upon written or electronic notice to Retailer. Unless otherwise provided, such amendments will take effect immediately and Retailer's continued use, advertising, offering for sale, or sale of the Products, use of the IP, or use of any other information or materials provided by Jarrow Formulas to Retailer under the Terms following notice will be deemed Retailer's acceptance of the amendments. No waiver of any breach of any provision of the Terms shall constitute a waiver of any prior, concurrent, or subsequent breach of the same or any other provisions hereof, nor shall it constitute a course of dealing and no waiver shall be effective unless made in writing. If any provision of the Terms is held contrary to law, the remaining provisions shall remain valid. The following provisions shall survive the termination of the Terms: Sections 3 and 7. **TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, THE PARTIES EACH HEREBY IRREVOCABLY AND EXPRESSLY WAIVE ALL RIGHT TO A TRIAL BY JURY IN ANY ACTION, PROCEEDING, OR COUNTERCLAIM (WHETHER BASED UPON CONTRACT, TORT, OR OTHERWISE) ARISING OUT OF OR RELATING TO THE TERMS OR ANY OF THE TRANSACTIONS CONTEMPLATED HEREBY OR THEREBY OR THE PARTIES ACTIONS IN THE NEGOTIATIONS, ADMINISTRATION, OR ENFORCEMENT HEREOF OR THEREOF. THE PARTIES ACKNOWLEDGE THAT SUCH WAIVER IS MADE WITH FULL KNOWLEDGE AND UNDERSTANDING OF THE NATURE OF THE RIGHTS AND BENEFITS WAIVED HEREBY, AND WITH THE BENEFIT OF ADVICE OF COUNSEL OF ITS CHOOSING.**